

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 6

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No. 4

Sheet No. 6

RULES AND REGULATIONS

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TERMINATION OF CONTRACTS BY CONSUMERS

Consumers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days notice in person, in writing, or by telephone, to that effect, unless contract specified otherwise. Notice to discontinue service prior to expiration of contract terms will not relieve consumer from any minimum or guaranteed payment under any contract or rate.

SERVICE INVESTIGATION CHARGE

A flat charge of fifteen dollars (\$15.00) per trip during regular working hours or twenty-five (\$25.00) per trip after regular working hours shall be made for service investigations made at the customer's request, in cases where interruptions of service are not caused by failure of the Cooperative's facilities.

This charge is for all the Cooperative area regardless of the distance from the office. It is not intended to cover any repair to the consumer's facilities and is simply an investigation charge.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

=====

DATE OF ISSUE _____ DATE EFFECTIVE _____

OCT 28 1992

ISSUED BY William Harris
(Name of Officer) (Title)

(Address)
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: James Latta
PUBLIC SERVICE COMMISSION MANAGER

C11-92

P. S. C. Ky. No. _____

Sheet No. _____

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

TAYLOR COUNTY RURAL ELECTRIC CO-OP. CORP.

RULES AND REGULATIONS

TERMINATION OF CONTRACTS BY CONSUMERS

Consumers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days written notice to that effect, unless contract specified otherwise. Notice to discontinue service prior to expiration of contract terms will not relieve consumer from any minimum or guaranteed payment under any contract or rate.

SERVICE INVESTIGATION CHARGE

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OCT 30 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: J. Stoghegan

DATE OF ISSUE OCTOBER 30, 1986
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DATE EFFECTIVE OCTOBER 30, 1986
Month Day Year

ISSUED BY Bruce L. Myers
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Manager
Title

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CAMPBELLSVILLE, KY. 4271
Address

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 18

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

Sheet No.

RULES AND REGULATIONS

METER POLES

A meter pole may be installed with original installation at no cost to the member provided as many as three metered services are used, emanating from the meter pole. If a meter pole is required by the member and less than three metered services are used; he shall be charged a ninety dollar (\$90.00) contribution.

A ninety dollar (\$90.00) contribution shall be made for meter poles installed on existing installations unless the load, in the judgement of management, will justify additional cost to be borne by the Cooperative.

The ninety dollar (\$90.00) contribution shall also apply to converting service pole to meter pole. In such cases, service facilities from meter pole to house shall be retired from the Cooperative's records and become the property of the owner.

METER READING

Each member receiving service shall supply the Cooperative with monthly readings on such date as designated by the Cooperative. Upon failure by the member to supply the Cooperative with three consecutive meter readings, the Cooperative shall then read the meter and charge the member eighteen dollars (\$18.00) for the extra service rendered. In the event an error in reading the meter is made or member fails to return a meter reading, the member shall pay an amount approximately equal to his average bill.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 28 1992

DATE OF ISSUE _____ DATE EFFECTIVE _____

ISSUED BY William Harris
(Name of Officer) (Title)

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

C11-92

TAYLOR COUNTY RURAL ELECTRIC CO-OP. CORP.

Cancelling P.S.C. Ky. No. _____

RULES AND REGULATIONS

METER POLES

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Each member receiving service shall supply the Cooperative with monthly readings on such date as designated by the Cooperative. Upon failure by the member to supply the Cooperative with three consecutive meter readings, the Cooperative shall then read the meter and charge the member eighteen dollars (\$18.00) for the extra service rendered. In the event an error in reading the meter is made or member fails to return a meter reading, the member shall pay an amount approximately equal to his average bill.

FAILURE OF METER TO REGISTER

In the event a member's meter shall fail to register, the member shall be billed from the date of such failure at the average consumption of the member based on the three (3) month period immediately preceding the failure, or the average consumption during the same months of the previous year, where this would provide a more accurate representation of the consumer's usage.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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SECTION 9 (1)

BY: J. Deeghegan

DATE OF ISSUE OCTOBER 30, 1986
Month Day Year

DATE EFFECTIVE OCTOBER 30, 1986
Month Day Year

ISSUED BY Bang L. Myers
Name of Officer

Manager
Title

P. O. BOX 100
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Address

C10-92

TAYLOR COUNTY RURAL ELECTRIC CO-OP. CORP.

RULES AND REGULATIONS

COLLECTION CHARGE - DELINQUENT SERVICE ACCOUNT

1. After the member has properly been notified of the cut-off date, the member's service may be disconnected for nonpayment. A charge of fifteen dollars (\$15.00) shall be made for a Trip for Collection during regular working hours, even though service is not discontinued. After regular working hours, charge for a Trip for Collection will be twenty-five dollars (\$25.00), even though service is not discontinued.
2. If service is discontinued, the member shall pay, in addition to his delinquent account, a Reconnect Charge of thirty dollars (\$30.00) if Reconnect is made during regular working hours.
3. If service is reconnected at the member's request after regular working hours, the member shall pay in addition to his delinquent account, a Reconnect Charge of forty dollars (\$40.00).
4. Regular office hours are 8:00 a.m. to 5:00 p.m. Monday through Friday, except on Legal Holidays when the office will be closed.

DEPOSITS

In addition to the membership fee, a cash deposit or other suitable guarantee may be required of any consumer before electric service is supplied.

The amount of deposit will be in accordance with Public Service Commission Regulations.

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OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: J. Geopreyan

DATE OF ISSUE OCTOBER 30, 1986

Month Day Year

DATE EFFECTIVE

OCTOBER 30, 1986 ⁹⁸

Month Day Year

ISSUED BY

Benny L. Myers
Name of Officer

Manager
Title

P. O. BOX 100
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Address

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 31

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

Sheet No.

RULES AND REGULATIONS

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TERMINATION OR FIELD COLLECTION CHARGE

1. A fifteen dollar (\$15.00) charge for regular hours or twenty-five dollars (\$25.00) for after regular working hours, may be assessed when a Cooperative representative makes a trip to the premises of a customer for the purpose of terminating service. The charge may be assessed if the Cooperative representative actually terminates service or if, in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge may also be made if the utility representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date. The Cooperative may make a field collection charge only once in any billing period.

2. Regular working hours are 8:00 AM to 5:00 PM Eastern Time, Monday through Friday, except on Legal Holidays when the office will be closed.

RECONNECT CHARGE

A reconnect charge of thirty dollars (\$30.00) for regular working hours or forty dollars (\$40.00) for after regular working hours may be assessed to reconnect a service which has been terminated for non-payment of bills or violations of the Cooperative's rules or Public Service Commission regulations. Customers qualifying for service reconnection under 807 KAR 5:006, Section 15 shall be exempt from reconnect charges.

RETURN CHECK CHARGE

A returned check charge of ten dollars (\$10.00) may be assessed if a check accepted for payment is not honored by the customer's financial institution.

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OF KENTUCKY
EFFECTIVE

OCT 28 1992

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DATE OF ISSUE _____ DATE EFFECTIVE _____ PURSUANT TO 807 KAR 5:006, SECTION 9 (1)
ISSUED BY William Harris President P.O. Box _____ Campbellsville, KY 42719
(Name of Officer) (Title) PUBLIC SERVICE ADDRESS _____

C11-92

TAYLOR COUNTY RURAL ELECTRIC CO-OP. CORP.

RULES AND REGULATIONS

CONSUMER BILLING AND COLLECTING POLICY

1. Each consumer should read his meter after receiving his previous month's bill, but not later than the 25th of each month. The consumer will mark the reading in the designated space on the billing card and send the stub with the meter reading with his check in payment for the previous month's bill to the Cooperative promptly.
2. Bills will be mailed to consumers about the 8th of each month. Failure to receive a bill does not free the consumer from obligation to pay the bill.
3. When making payments for accounts on which a bill was rendered, the consumer shall enclose the stub from the bill to assure proper crediting of payment.
4. All payments are due by the last day of the month.
5. On the first of the month, cut-off notices shall be prepared and mailed for all unpaid accounts.
6. On the 12th of the month, all accounts still unpaid from the previous month shall be disconnected.
7. "Estimated Bills" shall be rendered on accounts when no meter reading is received from the consumer. The consumer shall pay the "Estimated bill." Adjustments will be made for late reading only when the Cooperative Management considers an adjustment necessary.
8. Should a consumer consistently refuse to cooperate in reading his meter and mailing said readings in at the proper time, the Cooperative may read his meter for him and charge him eighteen dollars (\$18.00) for reading his meter for him.
9. A ten dollar (\$10.00) fee will be charged for each check returned by the bank for insufficient funds, or other reasons.

PUBLIC SERVICE COMMISSION
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BY: *J. Deohegan*

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ISSUED BY *Bruce L. Myers*
Name of Officer

Manager
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TAYLOR COUNTY RURAL ELECTRIC CO-OP. CORP.

RULES AND REGULATIONS

METER TESTS

1. All meters shall be checked for accuracy before installation. The Cooperative shall, at its own expense, make periodic tests and inspections of its meters in order to maintain a high standard of accuracy and to conform with the regulations of the Public Service Commission.
2. The Cooperative shall make additional tests of meters at the request of the members upon payment of a fee of ten dollars (\$10.00). When the test, made at the member's request, shows the meter to be accurate within 2% slow or fast, no billing shall be made and the fee shall cover cost of the test.
3. When the test shows the meter to be in excess of 2% slow or fast, an adjustment shall be made to the member's bill by recalculating the monthly bills for a period equal to one-half (1/2) of the time lapsed since the last previous test, which in no case shall exceed twelve (12) months and the cost of testing shall be borne by the Cooperative.

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BY: *J. George*

DATE OF ISSUE OCTOBER 30, 1986
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ISSUED BY *Benny L. Myers*
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